Reset your forgotten password in Tigernet Account - 2020 Jan

Step1. Go to Tigernet: <u>https://www.tas.edu.tw/</u>

Step2. Hover **COMMUNITY** icon and then click the **Tigernet ?, then scroll down to click** "Faculty, Parent, and Student Password Reset".



| Please provide your userna | ame and password to le | og in: |
|----------------------------|------------------------|--------|
| Username | | |
| Enter your username | | |
| Black | | |
| Next | | |

Step3. You will open a new web page called **ADSelfService Plus** as below and click the **Reset Password**.

| | 120% … 💟 🏠 | |
|---|--|---|
| ADSelfService Plus | | |
| Update Your Profile Efficiently : | Sign in User Name: | |
| | Password: Log on to: TASDOMAIN | |
| User Registration Establish your identity via registration Self Update | Login | |
| Update your contact information Change Password Change your password using current password | | |
| | 2 | |
| | Reset Password Reset your forgotten password | |
| | Unlock Account Unlock your locked out account | |
| | English | ~ |

Step4. Type in your parent username (e.g. P1234567 or R123456) in the **Domain User Name** field and type the **Verification Code**.

| ADSelfService Plus | | |
|--------------------|---|---------|
| | | |
| | Reset Your Password Please provide your user name and domain name. | |
| | Domain User Name [[Example : Jsmith] | |
| | Domain Name TASDOMAIN Y | |
| | Type the characters you see in the picture below. | |
| | 2 njssdd | |
| | Letters are not case-sensitive | |
| | Continue | English |

Step5. SELECT **Send verification code to my Email Id** and type the **Verification Code**.

| | Time fert for this operation : 01:22 V |
|---|---|
| | Select one of the option below to prove your identity |
| | This process ensures that it is indeed "you" that we are talking with |
| <u> </u> | |
| | |
| | |
| | 1 Use my security answer to verify my identity |
| | |
| | |
| | |
| | Send verification code to my |
| | |
| | Email Id Select Email ID |
| | |
| | |
| 1.0000000000000000000000000000000000000 | |
| | Type the characters you see in the picture below. |
| | |
| | |
| | c3srde |
| | 2 |
| | Letters are not case-sensitive |
| | |
| | |

Step 6. Checking the email you selected above. You will receive an email to let your reset your password.

| 🗄 🗖 🕁 SSPR | Password Reset Confirmation - Dear \ | , We understand that you want to reset your password/unlock account. Ple | | Î | R | O | |
|------------|--------------------------------------|--|--|---|---|---|--|
|------------|--------------------------------------|--|--|---|---|---|--|

A new password must have at least 8 characters including upper case letter, lower case letter, a number, and a symbol.

| rvice Plus | | |
|--------------|--|--|
| | | Time left for this operation : 04:44 🕚 |
| Please enter | sword a new password in the boxes below: | |
| Reset Passwo | rd New Password : Confirm New Password : — Minimum length should be at least "12 — Must contain both upper and lowerca & Number of numerals to include "1" — Number of special characters to include | se characters |
| | Type the characters you see in 8hhptn Letters are not case-ser | S |